

## CASE STUDY: UNITED FAMILY DENTIST

**United Family Dentist** is a private dental practice serving the families of Bayside, Queens. The office uses state of the art Electronic Medical Records and Digital X-rays, and they required IT consulting services to assess and remedy the security risks of their existing system, install and configure a new server and an additional workstation, and migrate their existing data to the new devices and software.



**Gramercy Information Technology** began as always with an initial free, comprehensive site and needs analysis. Our technicians surveyed the health of United Family Dentist's computer environment, and working together with their management and staff we put together a service plan designed to meet their objectives, focusing on a cost effective network security solution and the expansion of their computer network.

### The Solution:

After installing advanced new antivirus software to help protect against security breaches by computer viruses, Gramercy IT installed and configured a new server and a new workstation to improve system performance and expand their network's capacity, migrated their system data to the new hardware, and conducted follow up tests to ensure the integrity of their system.

### What United Family Dentist had to say about us:

*United Family Dental has received IT services from Gramercy Information Technology since January of 2010, during which time they have provided my business with excellent IT consulting, virus remediation, and network environment repair services. Gramercy IT also installed and configured a new server and a new workstation for my practice. Their work has been of great value to my business, and I can confidently recommend Gramercy Information Technology as a solid and reliable IT consulting firm.*

**- Dr John Sung**  
**United Family Dentist**

## CONTACT

Website:  
[www.GramercyIT.com](http://www.GramercyIT.com)

Phone:  
866-228-8020

Email:  
[info@gramercyit.com](mailto:info@gramercyit.com)

Address:  
136-20 38th Ave, Ste 3C  
Flushing, NY 11354

